

Tuesday, March 24, 2020

Coronavirus Update

lyuno
MEDIA GROUP

To keep business running smoothly during the COVID-19 (coronavirus) outbreak, lyuno Media Group is providing our customers and business partners with continuous communication.

In recent weeks, like all of us around the world, lyuno has monitored the global COVID-19 pandemic and has actively taken measures to respond to the rapidly changing situation — not only to ensure the health, wellbeing and safety of our employees and their families, but also to reduce any risk in the delivery of content and language solutions to our customers. As COVID-19 (coronavirus) spreads rapidly, lyuno is following the guidelines released by local governments and the World Health Organization.

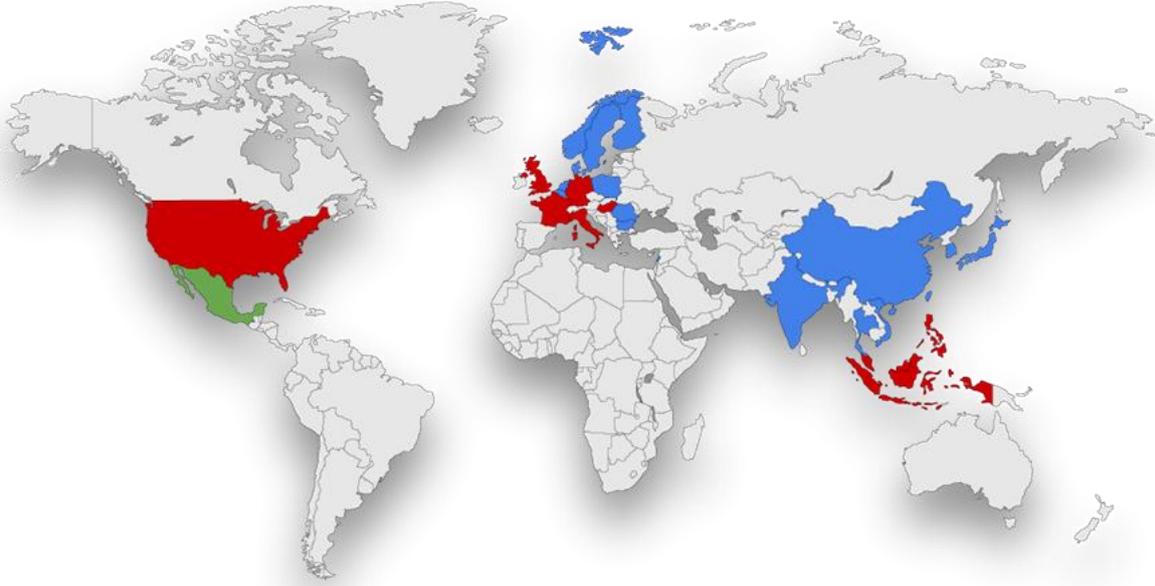
Today we would like to share that both the UK and California governments have expanded measures to limit the virus spread and asked all their residents to stay at home.

To support worldwide efforts to control the spread of coronavirus (COVID-19) and encourage social distancing, we have now closed our Burbank studio. Our Burbank studio has transitioned to working remotely.

Our subtitling operations remain unaffected, and we are operating at near maximum capacity. Our global talent network are excellent partners and are collaborating with us to minimize any impact to business. Our unique MSX platform, with its centralized project management and automation tools in an ideal virtual environment, continues to permit teams to have complete control over project management every step of the way and mitigates operational disruption to projects at this time.

We are rising to these challenges and finding solutions. The most recent example is the utilization of home recording to minimize the impact to dubbing projects. We are now testing our new home recording application and have identified a few unique attributes that will make our service distinctive. One benefit is that it will be simple to install, set up and use which allows voice talent and directors the opportunity to focus on their craft and not the technology. This remote recording service will be seamlessly integrated with our MSX production platform which facilitates onward editing, mixing and QC. This service is being developed with the consultation and support of the various labor organizations, to ensure that this workflow is fully accepted and perceived as an addition to, not a replacement of, the status quo of in-studio recording when we return from this crisis to normal studio operation status.

Many of our recording studios continue to operate, subject to prevailing local conditions and governments, though the situation is changing day-by-day. We are providing the safest possible conditions within the studios where we are still recording. Below is the current status for each of our global facilities:



■ Level 1: Offices and facilities are functioning normally.

■ Level 2: Essential staff only in studio and remote work from home.

■ Level 3: Studios closed. No in-studio work occurring, due to shutdowns .

| LEVEL | DESCRIPTION |
|---------|-----------------------------------------------------------------------------------|
| Level 1 | Offices and facilities are functioning normally. |
| Level 2 | Essential staff working in studios, and all other staff working remote from home. |
| Level 3 | Studios closed. No in-studio work occurring, due to government lockdowns. |

| CITY | COUNTRY | LEVEL |
|------------------|----------------|---------|
| Brussels | Belgium | Level 2 |
| Sofia | Bulgaria | Level 2 |
| Hong Kong | China | Level 2 |
| Shanghai | | Level 2 |
| Copenhagen | Denmark | Level 2 |
| Helsinki | Finland | Level 2 |
| Paris | France | Level 3 |
| Berlin | Germany | Level 3 |
| Budapest | Hungary | Level 2 |
| Bangalore | India | Level 2 |
| Jakarta | Indonesia | Level 3 |
| Rome | Italy | Level 3 |
| Tokyo | Japan | Level 2 |
| Beirut | Lebanon | Level 2 |
| Kuala Lumpur | Malaysia | Level 3 |
| Mexico City | Mexico | Level 1 |
| Amsterdam | Netherlands | Level 2 |
| Hilversum | | Level 2 |
| Bergen | Norway | Level 2 |
| Oslo | | Level 2 |
| Manila | Philippines | Level 2 |
| Warsaw | Poland | Level 2 |
| Bucharest | Romania | Level 2 |
| Oradea | | Level 2 |
| Singapore | Singapore | Level 2 |
| Seoul | South Korea | Level 2 |
| Stockholm | Sweden | Level 2 |
| Taipei | Taiwan | Level 2 |
| Bangkok | Thailand | Level 2 |
| London | United Kingdom | Level 3 |
| Cardiff | | Level 2 |
| Burbank | United States | Level 3 |
| Ho Chi Minh City | Vietnam | Level 2 |

Our teams are continuing to communicate directly with customers daily providing specific information about projects and delivering the customer support you expect from Iyuno. We hope all our friends, partners, clients and their families are safe during these challenging times. We are fortunate Iyuno has the agility to operate remotely and remain available to support you with any projects. We are on hand 24/7 to address your needs. Please contact us at global.bd@iyunomg.com with any questions or concerns.

Sincerely,

Iyuno Media Group